

Bento Catering Menu

FREQUENTLY ASKED QUESTIONS

- What is the minimum amount I can order?
 - Minimum is 25 bento.
- What is the delivery policy?
 - If it is for a funeral at one of our designated mortuaries, we will deliver 50+ bento – free of charge.
 - If it is for a funeral or other event at a home, church, recreational facility, or other mortuary, we will only deliver 100+ bento – free of charge within our delivery zone (outside our delivery zone there will be a delivery charge determined by the location).
 - Please keep in mind that delivery is based on **AVAILABILITY** and may not always be possible.
- Can I substitute items in the bento?
 - No, our bento are set menus and therefore there are **no substitutions**.
 - However, you may inquire about a custom bento if your needs are different than what our set bento offers.
- How far in advance should I place my bento order?
 - Orders placed further in advance are preferred.
 - Please place orders at least 1 week in advance (We cannot guarantee that we will be able to accommodate your order if it is placed after that.)
- Can I order more than one type of bento for my event?
 - You can order more than one type; however, each option must meet the minimum of 25 bento orders.
- How can I make payment?
 - We accept credit card, cash, or check. If you would like to pay remotely, you may mail a check to our address or inquire about an emailed invoice to pay with credit card online.
- What credit cards do you accept?
 - Visa, MasterCard, and Discover
- When is payment due?
 - Full payment must be made no less than 4 full days prior to your event. We consider payment a confirmation of your order; therefore, **IF** you cancel your order less than 72 hours prior to your event, you will only receive a 50% refund.